

## WIN WITH TALBOT ON CLAIMS



One of the most experienced Claims teams in the market across multiple disciplines.



### Claims Excellence

Talbot's seasoned and responsive Claims colleagues prioritise Insureds' needs when handling complex claims in various jurisdictions.



### AIG Group

Talbot is AIG's centre of underwriting excellence at Lloyd's, the market leader in select specialty lines and a key member of the UK Franchise.



### Broker Engagement

Our team are invested in the continuation of existing broker and client relationships as well as the cultivation of new partnerships.

## Talbot's Claims Team Specialism



Marine (Hull & Machinery, War, Fine Art, Specie, Cargo, Liabilities)



Energy (Liabilities, Upstream, Downstream)



Political Risk



Crisis Management



Political Violence



Property (Facultative, Binders, Lineslips)



Financial Lines



Cyber



Accident & Health

## Our Leadership Team

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## Claims Excellence Stories



### Marine

Our Marine team were able to assist our Insured participating in a cargo consignment following a missile attack. Following the attack, the vessel eventually sank, and a total loss claim was submitted. Our quick action in collaborating with other areas of our business allowed us to pay our Insured's claim within days of the event, which was a fantastic outcome for all involved and allowed our Insured to quickly recover funds in a time of crisis.



### Cyber

The Insured (a small accounting firm) had its external hard drives corrupted, which prevented their access to key documents, including personal data. Talbot took the time to explain to the client how their cyber policy might respond and to ensure they received clear explanations as to the expert's findings. In addition, the insured experienced health issues, which our claim handlers took extra steps to support. We helped them to understand the root cause of the incident and provided guidance around future preventative steps. Our Cyber experts are well-versed technically and adapt to service all client segments.



### Political Violence (Property)

Our Political Violence Team supported one of our Insureds when they suffered a significant and complex Inventory and Business Interruption loss at a distribution location in Ukraine, shortly after the war with Russia commenced. Talbot led the market to ensure a quick settlement of the Inventory claim. The settlement of the more complex BI claim followed a short while later, achieving an equitable resolution for all parties. Talbot recognised that our Insured's business was in distress, and worked hard with them to ensure a prompt recovery.

# TALBOT

An  company

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